



## FRAUDULENT UNEMPLOYMENT CLAIMS

One outcome of the pandemic has been a substantial increase in the number of unemployment claims being filed across all 50 states. With an increase in claims, there has also been an increase in **fraudulent** claims. In fact, a few HPS employees have been directly affected.

We are doing all that we can to prevent fraud by reporting any suspicious claim (including any claim in the name of current employees) to DUA and Equifax. We then contact the employee and recommend the steps outlined below.

Our data experts have confirmed that there has been no breach of our data systems and, of course, there is ongoing monitoring. Equifax has also confirmed that there has been no breach of their systems. We are vigilant and will remain so. Please be vigilant as well by reviewing any DUA correspondence and follow the steps outlined below if you have not filed a claim. If you have any questions or need assistance with this, please reach out to me.

**If you receive anything from the Massachusetts Department of Unemployment Assistance (DUA) and have not filed a claim, do not ignore it! This may be an indication that someone is attempting to fraudulently use your identity to try to secure unemployment benefits. If you receive anything from DUA without having filed a claim, you should immediately:**

- 1. Contact DUA at 877-626-6800.**
- 2. File a report with your local police.**
- 3. Review your credit report to ensure there are no other false claims involving your personal information.**